

Terms and Conditions for Alinta Assist Offers

General Terms and Conditions applicable to all Alinta Assist Offers

1. Installation and supply of advertised products is only available through Total Asset Maintenance Pty Ltd (TAM), trading as Alinta Assist. TAM is a franchisee of Alinta Sales. Pty Ltd operating to Alinta's high standards of service and quality. Alinta Assist is an Alinta trademark and is under license by TAM. PL 1625 EC 8548.
2. TAM reserves the right to withdraw or replace this offer at any time.
3. Offers are only available while stocks last.
4. Offers are only available within Perth metropolitan area (40Km radius from Perth GPO) plus Mandurah and surrounds.
5. All prices include GST unless otherwise stated.

Terms and Conditions for Same Day Hot Water Guarantee

1. For this guarantee to apply, the customer must report their hot water problem to Alinta Assist before 12:00pm on the relevant calendar day. If the customer reports its problem after 12pm on the relevant calendar day, Alinta Assist will replace the customer's hot water system by 12pm on the following calendar day.
2. Under this guarantee, Alinta Assist will only replace the customer's existing hot water system with the same or a similar hot water system (ie. the customer's existing gas storage will be replaced with a new gas storage system).
3. For this guarantee to apply, the customer's existing hot water system must be located on the customer's premises in compliance with relevant legislation.

Terms and Conditions for Same Day Service and Repairs for Plumbing & Electrical Emergency Guarantee

1. For this guarantee to apply, the customer must report their problem to Alinta Assist before 12:00pm on the relevant calendar day.
2. The only emergency services covered by this guarantee are:
 - a. no hot water;
 - b. blocked sewer drain;
 - c. major water leakage;
 - d. major gas leak; and
 - e. complete power loss (excluding blackouts).
3. Whether the service required to fix the customer's problem is an "emergency service", and therefore covered by this guarantee, is at the sole discretion of Alinta Assist.
4. If a customer reports its problem before 12:00pm on the relevant calendar day, but the customer requests finance and the finance is not approved prior to 12:00pm on the relevant calendar day, this guarantee will not apply.

Terms and Conditions for Price Guarantee

1. In providing this price guarantee, Alinta Assist will only supply the product and the services specified in the written quote.
2. This guarantee will only apply if:
 - a. the written quote was issued by a plumbing or electrical contractor no more than 30 days prior to the date the customer presents the quote to Alinta Assist; and
 - b. the written quote is for a product offered for sale by Alinta and installation of that product in accordance with AS3500 standards.

Terms and Conditions for 12 Months Interest Free Offer

1. Valid only for items marked as "12 months interest free".
2. Credit provided by Lombard Finance Pty Ltd.
3. Subject to Lombard Finance Pty Ltd's normal eligibility criteria.
4. Lombard Finance Pty Ltd's normal fees and charges apply.

Conditions of \$120 Air Conditioner Service Offer (Evaporative or Split System)

1. Evaporative air conditioner service is limited to: removing all side filter pads; washing out with water and general clean; servicing ball valve in bottom tray and testing for correct operation; checking and greasing pump for correct operation; and condition report on unit.
2. Split system service is limited to: removal of filter pads and cleaning; electrical inspection; clean internal/external of condenser; and provide service and condition report on unit.
3. Cost of service is based on a single storey property.
4. Cost of service is based on safe access to unit as defined by Alinta Assist health and safety policy.
5. Parts are not included.

6. Any additional evaporative or reverse cycle/refrigerated air conditioners to be serviced while on site will incur an additional cost of \$102 each inclusive of GST.
7. Payment by cheque, credit card or cash must be made upon completion of the work.

Conditions of \$130 Portable Gas Heater Service Offer

1. Any additional portable gas room heaters to be serviced while on site will incur an additional cost of \$100 each.
2. Parts are not included.
3. Payments by cheque, credit card or cash must be made upon completion of the work.

Terms and Conditions of Electrical Safety Switch and Smoke Detector Offer

1. Price includes installation of two single phase RCDs on power and/or lighting circuits within an existing circuit board and two smoke detectors.
2. Customers are responsible for ensuring that the product is suitable for their residence and existing connections.
3. Payment by cheque, credit card or cash must be made upon completion of the work.

Terms and Conditions of Solus Concorde Toilet Suite Offer

1. The cost of \$595 includes supply and installation of either Solus Concorde toilet suite (Cistern and Pan in P or S trap).
2. Price does not include relocation or replacement of mini stop and copper connection, if required.
3. No responsibility will be taken for tiles damaged in removal of old toilet or repair of walls.
4. No responsibility will be taken for painting of walls following the installation of the product.
5. Customers are responsible for ensuring that the product is suitable for their residence and existing connections.

Terms and Conditions of Caroma Cosmo Toilet Suite Offer

1. The cost of \$739 includes supply and installation of a Caroma Cosmo Smartflush White toilet suite (cistern and Pan in P or S trap).
2. Price does not include replacement of mini stop and copper connection, if required.
3. No responsibility will be taken for tiles damaged in removal of old toilet or repair of walls.
4. No responsibility will be taken for painting of walls following the installation of the product.
5. Customers are responsible for ensuring that the product is suitable for their residence and existing connections.

Terms and Conditions of Caroma Profile 5 Toilet Suite Offer

1. The cost of \$1,250 includes supply and installation of a Carom Profile 5 (with basin) White toilet suite (cistern and Pan in P or S trap).
2. Price does not include replacement of mini stop and copper connection, if required.
3. No responsibility will be taken for tiles damaged in removal of old toilet or repair of walls.
4. No responsibility will be taken for painting of walls following the installation of the product.
5. Customers are responsible for ensuring that the product is suitable for their residence and existing connections.

Terms and Conditions of Nikles Cubic / Porcher Quatre Shower Package Offer

1. The cost of \$465 is based on replacement of existing shower rose and taps in the same location.
2. While all care will be taken, no responsibility will be accepted for tiles damaged in removal of old fittings or repair of walls.
3. Customers are responsible for ensuring that the product is suitable for their residence and existing connections.

Terms and Conditions of Posh Bristol Kitchen Mixer Offer

1. All hot and cold water connections must be accessible in cupboard.
2. Existing tap must be a mixer tap.
3. Existing mixer must be hob type and be installed in a sink or basin, not in the bench top.

Terms and Conditions of Bristol Bathroom Tap Set Offer

1. The cost of \$472 is based on replacement of existing taps in the same location and replacement of the same type of taps.
2. While all care will be taken, no responsibility will be accepted for damage to wall tiles and basin when removing old taps.

Terms and Conditions of Water Filter Offer

1. Cold pipework must be fully accessible under the kitchen sink.
2. Under-sink cupboard must be emptied by householder before the Alinta Assist technician arrives.
3. Suitable space must be available for the product to be installed.

4. Price does not include allowance to cut cupboard shelving if required.

Terms and Conditions of Vulcan 135L Gas Storage System Offer

1. The cost of \$1,425 includes supply and installation of a Vulcan 135L gas storage system in place of an existing natural gas storage hot water system.
2. The existing hot water system must be located on the premises in compliance with relevant regulations.

Terms and Conditions of Rheem 311 170L Storage System Offer

1. The cost of \$1,790 includes supply and installation of a Rheem 311 170L storage system in place of an existing natural gas storage hot water system.
2. The existing hot water system must be located on the premises in compliance with relevant regulations.

Terms and Conditions of Rheem Stellar 330 Storage System Offer

1. The cost of \$1,990 includes supply and installation of a Rheem Stellar 330 storage system in place of an existing natural gas storage hot water system.
2. The existing hot water system must be located on the premises in compliance with relevant regulations.

Terms and Conditions of Bosch 10P Instantaneous Offer

1. The cost of \$998 includes supply and installation of a Bosch 10P in place of existing continuous flow hot water system.
2. The existing hot water system must be located on the premises in compliance with relevant regulations.

Terms and Conditions of Bosch 13P Instantaneous Offer

1. The cost of \$1,267 includes supply and installation of a Bosch 13P in place of existing continuous flow hot water system.
2. The existing hot water system must be located on the premises in compliance with relevant regulations.

Terms and Conditions of Rheem Integrity 18 Continuous Flow Offer

1. The cost of \$1,449 includes supply and installation of a Rheem Integrity 18 in place of existing continuous flow hot water system.
2. The existing hot water system must be located on the premises in compliance with relevant regulations.

Terms and Conditions of Rheem Integrity 27 Continuous Flow Offer

1. The cost of \$1,998 includes supply and installation of a Rheem Integrity 27 in place of existing continuous flow hot water system.
2. The existing hot water system must be located on the premises in compliance with relevant regulations.

Terms and Conditions of Steibel Simple X Offer

1. The cost of \$1,149 includes supply and installation of a Steibel Simple X in place of existing 3-phase electric system.
2. The existing hot water system must be located on the premises in compliance with relevant regulations.

Terms and Conditions of Alphasix Double Sensor Security Light Offer

1. The cost of \$365 includes supply and installation of an external Alphasix double sensor security light.
2. Price based on:
 - a. single storey house, with full roof space access;
 - b. electrical power supply located and accessible in ceiling space; and
 - c. external wall is a cavity wall.
3. Customers are responsible for ensuring that the product is suitable for their residence and existing connections.

Terms and Conditions of Double External Power Point Offer

1. The cost of \$285 includes supply and installation of a double external power point.
2. Price based on:
 - a. single storey house, with full roof access;
 - b. electrical power supply located and accessible in ceiling space; and
 - c. external wall is a cavity wall.

Terms and Conditions of Arlec White Timber Blade Ceiling Fan/Light Offer

1. The cost of \$365 includes supply and installation of a 1,200mm Arlec white timber blade ceiling fan/light.
2. Price based on:
 - a. single storey house, with full roof space access;
 - b. fixing onto gyprock ceiling; and
 - c. replacement of existing light with ceiling fan/light in same location.

Terms and Conditions of Remote-Controlled Energy-Saving Light Package Offer

1. The cost of \$115 includes supply ONLY of 4 energy-saving light bulbs and a remote control.
2. The cost of \$115 does not include postage and handling.
3. Extra lights can be purchased at \$15 per bulb and the remote can operate up to 60 bulbs.